



5390 Napa Street, Suite B
San Diego, CA 92110
Support@dronesmadeeasy.com
Phone: 844.312.8444

SD Card

Bin #

By initialing, you understand and agree to:

- Pay a \$45 upfront diagnostic fee once we receive your drone.
- Pay a \$75 additional upfront rush fee if requesting a rush.
- Repairs taking 2 or more weeks to complete unless a rush is requested. Rush repairs will receive priority service which will expedite the repair.
- Repairs being sent to DJI Los Angeles if the parts are unavailable from DJI.
- If you fail to accept delivery of your drone within 90 days of repair completion or estimate expiration, we will consider the drone abandoned and have the right to sell, dispose of, or use any such portions in any way we choose.

CUSTOMER INTL: _____

INTAKE BY: _____

PERSONAL INFORMATION:

Name: _____

Initial ship date: _____

Rush: Y / N

Phone Number: _____

Email: _____

Return Shipping Address: _____

Please describe issue and how incident occurred: _____

Items Included with Repair Shipment:

Drone Model: _____

Remote Control (___)

S/N: _____

S/N(s): _____

Camera/Gimbal Type: _____

Case: Stock/GPC/Other

S/N(s): _____

Other (please describe): _____

----- **STOP! This section to be completed by staff.** -----

Tracking Number: _____

Amount Due: _____

Repair Notes: _____

Itemized Parts: _____

Repair Completion Signature: _____

Date: _____

(By signing above, I verify the repair has been completed)